

CertainTeed Windows Replacement of Broken Glass

Should the glass in your CertainTeed window or patio door get broken, CertainTeed recommends that you contact your original installer or distributor, who may be able to get you a replacement insulated unit, or locate a glass service by referring to local yellow pages directories under "Glass --- Auto Plate, Window, Etc." For operable sashes, you can remove the entire sash with broken glass and have the installer or glass service make and repair the glass. For the fixed lite of a single-hung or single slider window, the glass service would have to be done in your home.

To remove the bottom sash of a single-hung or double-hung window, raise it 1"- 2", release tilt latches, tilt sash in 90° and lift sash to disengage lower pivot bars. If upper sash glass of a double-hung window is broken, tilt bottom sash in, lower upper sash 4"- 5" and follow directions from above to remove upper sash. Clear window from frame. Sash can be repaired and replaced in reverse order.

Picture windows are best replaced by a professional due to size, weight and difficulty.

To remove broken slider sash, simply slide window open, snugly grasp operable sash on right and left edges. Then lift it up as far as possible

while swinging the bottom of sash inward out of its track. It replaces in a reverse manner. If the outer operable sash is broken, first remove the inner sash to get access to the outer operable sash, which can be removed in the same manner.

For a replacement casement or awning window, remove the sash by unclipping the operator arm from the bracket and, if applicable, remove the roller arm from the track. With the sash free to move, pop the hinge arms away from their respective tracks. Slide the sash out of the hinge track taking care to maintain control of the heavy sash. Reinstall the sash with the new glass by reversing the previously outlined steps.

For new construction casement and awning windows, the hardware must be removed, so it is best for a professional to remove the sash.

For CertainTeed patio doors, it is best to have professional handle the repair of any broken glass due to the size and weight of the door panels. CertainTeed patio doors are fitted with tempered insulated glass.

While the window or patio door is being repaired, plastic can be taped to the outside to lessen the risk of weather damage to your home.

Save these instructions for future reference.

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